

## **New Complaint Policy Effective September 5, 2017**

Any and all complaints, if you want them to be addressed, must be submitted to the following emails: [info@prscms.org](mailto:info@prscms.org) and cc: [President@prscms.org](mailto:President@prscms.org)

Your complaint will be addressed at the next Board meeting, unless otherwise deemed an emergency.

Complaints can be on Coaches, Refs, Players, Staff, etc.

If you do not file an official complaint via email, then we (Pearl River Soccer Club) cannot do anything. Talking to a Board member will not get your problem filed.

Approved by all Present Voting Board Members. (Signature Page is on file for official Records)